

# Russell Johnson

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## Skills:

Understand and can install Layer 1 and 2 equipment

Experienced in using Microsoft Administrative Tools and softwares

Experienced with IncidentIQ ticketing and asset tracking software

CompTIAA+ Certified; Experienced in related computer and printer installation, maintenance, and repair

Able to read and understand Mechanical Schematics and Blueprints

Electrical Knowledge and Training(2 Years)

## Professional Experience:

### **Pocatello/Chubbuck School District 25 (Pocatello, ID) Sept 2022 - Current**

Site Support Technician

- First Contact for any technological issues in elementary and secondary schools
- Managed all technology assets in assigned schools (AV equipment, printers, desktops, computer labs, and chromebooks)
- Chromebook repair expert; managed all repairs and issues for 3 schools with 1 to 1 devices for students

### **AvantGuard Monitoring (Cedar City, UT) July 2021 - Current**

Team Coach

- Provided consistent feedback to Team Members regarding their performance and weekly goals.
- Helped Team members create and meet their personal goals and KPI's by providing extra training and clarification.
- Upheld quality and professional behavior standards by clearly communicating what occurred, and working with the team member to think of alternate approaches and solutions that would meet our standards.

### **Integrated Process Systems Inc (Cedar City, UT) Aug 2020 - Nov 2020**

Intern

- Fabrication and Welding of Polypropylene and PVC parts and Systems

- Assembly of Large Wet Process Machines and Systems
- Assembly of Various Motors, anodes, and other parts related to Wet Process Systems.

**Home Depot**

**Seasonal Associate 2020**

- Worked a flexible schedule across multiple departments

**Utah Yamas Controls (Draper,UT) Mar 2019 - July 2019**

- HVAC Controls and Building Automation Installation of Schneider Equipment
- Exposure to a Variety of Projects Large and Small in the Salt Lake Area
- Often called to diagnose and solve problems and alarms associated with our equipment

**Red Mountain Electric Inc (Ivins, UT) Aug 2017 - Mar 2019**

Electrical Apprentice

- HVAC Controls Installation Including Siemens and Honeywell equipment
- Exposure to Large Scale Jobs i.e. Dixie Regional Medical Center(Renovation and Expansion), Crimson Cliffs Middle and High School (New Construction) in St George, UT
- Exposure to Schematics,Submittals, and Wiring Diagrams

**Education:**

Milford ISD (Milford, TX)	2014 Diploma
Brigham Young University - Idaho	2017
Dixie Applied Technology College	2017-2018
Ogden-Weber Technical College	2019-2020
Southwest Technical College	2020

**References:**

Dori Dunn	(208)223-2006	Computer Repair Supervisor at PCSD25
Kevin Chatfield	(208)232-3563	Technology Coordinator at PCSD25
Ammon Davis	(801)995-3366	Operations Manager at AvantGuard Monitoring